



Energy Efficiency Savings

Looking to Make Your Home More Energy Efficient?

Making sure that your home is energy efficient isn't something you should think about when the weather gets cold. Hot summer heat can infiltrate your home through cracks and gaps around windows and outside doors, causing air conditioners to work harder – and longer – than they need to.

To help customers see if their home or apartment is energy efficient, TMLP offers a free Residential Energy Audit in conjunction with Energy New England (ENE).

TMLP customers can talk to an energy expert by calling **1-888-772-4242** to see if they are eligible for a no-cost assessment of their home. If an audit is warranted, a certified home energy professional will schedule a visit to the home to perform a comprehensive energy audit of the entire home's energy use. Following the audit, the customer will receive a summary report of all energy usage as well as recommendations to conserve energy.

The customer will also receive up to \$50 of free energy savings materials installed on the premises by the auditor as an educational tool.

Residential customers can also schedule an audit by completing ENE's online intake form on the Go Green page on the TMLP website (<https://www.tmlp.com>).

Heat Pumps 101

TMLP customers who are interested in learning more about heat pumps can access a wealth of information on TMLP's website.

https://www.tmlp.com/Heat_Pumps_Booklet_Digital.pdf

The informational booklet on the site explains what a heat pump is, types of heat pumps, how they work, installation steps, retrofitting a heat pump, and operating and maintaining a heat pump. The booklet also provides information about mini-split systems and heat pump water heaters.

This is a great way for homeowners to learn everything from the basics to maintenance and everything in between.

TMLP Solar Rebate Program

Due to the overwhelming response to its Residential Solar Rebate program, TMLP has stopped accepting new applications for the solar rebate as of May 31, 2024.

According to TMLP General Manager Kim Holmes, "Since 2010, TMLP has offered a residential solar rebate incentive to our residential customers who choose to install a photovoltaic array on the residential property they own. Due to the success of our program and other financial incentives that became available, we have reallocated these funds to other rebate programs for our customers."

TMLP will also continue to offer net metering to its residential customers if there is available space on the customer specific circuit.

TMLP has an up-to-date list of streets with full circuits on its website:

<https://www.tmlp.com/go-green/residential-solar-net-metering>.

The list will be updated as needed.

Look For Our New Appliance Rebates

As appliances, electronics, and yard equipment become more energy efficient, and as new and improved products become available, TMLP is revising its existing Residential Appliance Rebate Program.

The new program is expected to be launched soon, according to TMLP Sustainability & Commercial Development Manager, Sonja Britland.

The rebate and incentive program will also include a change to the hugely popular TMLP Saves Heat Pump and Zero-Interest Residential Rebate Program, once ARPA funding has been exhausted.



Save Energy This Summer!

- Make sure that your air conditioning unit is operating as efficiently as possible. Filters should be cleaned or replaced on a regular basis, coils should be clean of any leaves and debris, and whole house air conditioning units should be maintained throughout the cooling season.
- During the summer, keep your window coverings closed to reduce heat gain. To take advantage of the natural light, open the window coverings that don't get direct sunlight.
- Don't set your air conditioner's thermostat to a colder setting than you normally do when you first turn on your air conditioner. It won't cool your home any faster and will use more energy than necessary.
- Your air conditioner's thermostat senses heat from lamps, and TV sets, so avoid placing them near your air conditioning unit. It will cause it to run longer and more frequently.
- Use a smart plug to make your appliance "smarter!" Simply plug your appliance, i.e. lamp, outdoor lights, etc., into the smart plug and put that into the wall outlet. You'll be able to schedule when you want the appliance powered. Some can even connect to an app that displays the appliance's energy usage.

**Sign up for a Free Home Energy Audit!
Call 1-888-772-4242**

TMLP

www.tmlp.com



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Customer service for electric
customers
(508) 824-6976

Outage-related call
(508) 824-3111

Administrative offices
(508) 824-5844

Dig Safe issue
(888) 344-7233

Office hours
Monday through Friday
7:30 a.m. until 4:30 p.m.

Payment locations
33 Weir Street
Our office is open
Monday through Friday

Drop boxes
33 and 55 Weir Street
(to the left of the front door)

Trucchi's Supermarket
53 Tremont Street
534 County Street

TMLP Online 24-Hour
Internet Outage Support

508-880-TMLP (8657)

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