



## Save More With Energy Efficiency

### Let TMLP Help You Make Your Home More Efficient

Did you know that TMLP offers several programs to help residential customers save energy and money?

Through TMLP, residential customers may qualify for one or more of the following programs:

- o House N Home Thermal Rebate Program
- o Solar Rebate Program
- o Energy Audits
- o Appliance Rebates

The House N Home Thermal Rebate Program provides financial incentives to both residential and nonprofit customers to make buildings more energy efficient. Customers who qualify may be eligible to receive 50% of the total cost of materials and professional labor, up to a maximum rebate of \$500. Customers must first participate in the Home energy audit.

The Solar Rebate Program offers financial incentives to residential customers to install a photovoltaic (solar) array on their home. Projects that qualify may be eligible to receive a rebate incentive of \$1.50 per watt installed, up to a maximum rebate of \$4,500.

The two-tiered Residential Energy Audit gives TMLP customers the opportunity to save energy in their home through phone support from a qualified energy advisor via the Energy Hotline and /or through a comprehensive home energy audit by a certified home energy professional. Customers who have an energy audit receive a summary report of all energy usage and recommendations to conserve energy, as well as up to \$30 of free energy saving materials.

The residential Appliance Rebate Program offers rebates to residential customers who purchase select energy efficient ENERGY STAR appliances, including refrigerators, washing machines, room unit air conditioners and dishwashers.

Customers must be in good standing with TMLP and must meet certain criteria. Complete information, including a list of qualifications for each program, can be accessed on the website, [www.tmlp.com](http://www.tmlp.com), or by calling TMLP at 508.824.5844.

### Beware Of Fraudulent Callers



**TMLP is aware that some customers have been contacted by someone who fraudulently represents themselves as a TMLP employee. The caller demands that the customer put money on a RELOAD card (or NETSPEND) at a retail store to pay an overdue bill in order to avoid service termination.**

**TMLP has specific policies and procedures regarding payments, including late payments and collection. These procedures DO NOT include requiring customers to pay at a location or by a payment method other than those approved by TMLP.**

**TMLP's approved methods of payment are:**

- o **In person, night drop off slot, or via U.S. mail to 33 Weir Street with cash, check, credit card, or money order.**
- o **Automatic check withdrawal submitted to TMLP with a voided check.**
- o **Automatic credit card payment set-up directly with TMLP.**
- o **Return envelope included in bill with check or credit card.**
- o **Trucchi's on Tremont and County Street in person or in drop box with cash or check.**
- o **Online Bill Pay set-up through TMLP which accepts credit card or bank account routing information.**

**Customers who receive a call from someone stating they are from TMLP and are unsure of the validity of the source or the authorized payment sites should end the call and contact the TMLP office directly at 508-824-6976.**

**A Customer Care Representative will be able to assist them to determine the status of the account. TMLP customers are also encouraged to contact local police if it is determined that the call is fraudulent.**



### Taunton Public Schools Kindergarten Registration

**Will your child be five years old on or before August 31, 2017?  
¿Cumplirá su hijo(a) 5 años en o antes del 31 de agosto de 2017?**

- |   |  |
|---|--|
| o Bennett Elementary<br>May 3, 2017 6:00 p.m. - 7:00 p.m.     | o Hopewell Elementary<br>May 08, 2017 6:00 p.m. - 7:00 p.m.      |
| o Chamberlain Elementary<br>May 9, 2017 6:00 p.m. - 7:00 p.m. | o Elizabeth Pole Elementary<br>May 4, 2017 6:00 p.m. - 7:00 p.m. |
| o Mulcahey Elementary<br>April 12, 2017 6:00 p.m. - 7:00 p.m. | o East Taunton Elementary<br>May 8, 2017 6:00 p.m. - 7:00 p.m.   |
| o Galligan Elementary<br>April 26, 2017 4:00 p.m. - 5:00 p.m. |  |

Please call 508-844-5852 for information about your neighborhood school and the paperwork you will need to register.

**Email [sonjabritland@tmlp.com](mailto:sonjabritland@tmlp.com) with comments or questions regarding this newsletter.**



## Stay Warm...And Safe...This Winter!

It's unfortunate, but it's a reality that if you don't take some precautions, winter winds and cold weather will not only increase your energy bills, they'll also increase the risk of damage to your home.

Fortunately, there are a number of things you can do to save energy and money, increase your overall comfort, and reduce your risk of damage and fire, at the same time.

Follow these Winter energy savings and safety tips to not only bring down your bills, but to make your home a safer and more enjoyable place to live.

### Winter Conservation Tips:

- Consider buying a Wi-Fi thermostat control. It's better than a basic programmable thermostat, because it allows you to control your thermostat from your smartphone. You'll be able to lower or raise the temperature on your smartphone if you forget to do so before you leave the house for the day.
- Purchase EnergyStar® products if you plan to replace any or all of your appliances. They are much more efficient and designed specifically to save energy. \*
- Keep your fireplace damper closed unless a fire is burning. Keeping the damper open is like keeping a window wide open during the winter; it allows warm air to go right up the chimney.
- When you use the fireplace, reduce heat loss by opening dampers in the bottom of the firebox (if you have one) or open the nearest window slightly--approximately 1 inch--and close doors leading into the room. Lower the thermostat setting to between 50° and 55°F when the fire is burning.
- The windows that allow the most sunshine into your home should be left uncovered during the daytime hours. This will allow the sun's energy to naturally warm your home and lower the need for the heating unit to turn on. Remember to close the curtains after the sun goes down to help insulate the windows.

\* And, if you purchase an EnergyStar-rated dishwasher, clothes washer, refrigerator, or room air conditioner, you may qualify for a TMLP appliance rebate! To find out if you qualify, go to [www.TMLP.com](http://www.TMLP.com), click on the For My Home link, and then Energy Efficiency and Appliance Rebate. You can also download the application.

### Winter Safety Tips:

To avoid damage in your home from frozen pipes and/or ice dams, consider the following:

- During cold spells, keep cabinet doors open to allow warm air to circulate around pipes, particularly those in the kitchen and bathrooms.
- Keep a slow trickle of water flowing through faucets connected to pipes that run through unheated or unprotected spaces.
- A better idea would be to wrap water pipes in your basement or crawl spaces with insulation sleeves to slow heat transfer.
- Water from melted snow on your roof can refreeze in the gutters and seep in under the roof, causing major damage in your home from the ice dams that form. To avoid ice dams, ventilate your attic and insulate the attic floor well to minimize the amount of heat rising through the attic from within the house.
- As an added precaution, have a contractor check your roof to see if it would sustain the weight of a heavy snowfall.

Winter is a time when household fires occur because heating systems are turned on. It is a good time to remember to:

- Buy and install smoke alarms on every floor of your home.
- Test smoke alarms monthly.
- Practice fire drills with your family.
- Install a carbon monoxide detector outside bedrooms.
- Place space heaters on a level, hard surface at least three (3) feet away from anything that could burn, such as paper, clothing, bedding, curtains or rugs, and turn them off when leaving the room or when you are sleeping.

**Sign up for a Free Home Energy Audit!**  
Call 1-888-772-4242



[www.tmlp.com](http://www.tmlp.com)

55 Weir Street, P.O. Box 870  
Taunton, MA 02780

### Customer service for electric customers

(508) 824-6976

### Outage-related call

(508) 824-3111

### Administrative offices

(508) 824-5844

### Dig Safe issue

(888) 344-7233

### Office hours

Monday through Friday  
7:30 a.m. until 4:30 p.m.

### Payment locations

33 Weir Street  
Our office is open  
Monday through Friday

### Drop boxes

33 and 55 Weir Street  
(to the left of the front door)

### Trucchi's Supermarket

53 Tremont Street  
534 County Street

### TMLP Online help desk

Monday through Friday  
8:00 a.m.-8:00 p.m.

### Commissioners

Mark Blackwell Sr., Chairman  
Joseph Martin, Secretary  
Peter Corr

### General Manager

Kenneth Goulart