



## TMLP Offers Brand New Payment Incentive!

For a limited time, TMLP is offering a great incentive for new and existing customers who wish to sign up for “paperless billing” and “automatic withdrawal.” Automatic Payment Withdrawal allows TMLP to retrieve your monthly bill payment automatically via your checking account or credit card. And you will be billed electronically, so there are no envelopes or stamps to deal with!

This new incentive promotes savings, is good for the environment, saves paper, and gives you your 5% discount automatically. When you sign up for APW, you will receive a free 12.5 watt LED (light emitting diode) light bulb. LED is the newest in lighting technology, offering outstanding “light quality” and value. These dimmable bulbs are compact and fit anywhere a traditional incandescent light bulb would.

And let’s not forget the economics of it! One 12.5 watt LED bulb produces the light output of a 60 watt incandescent bulb. So that’s a 47.5 watt energy savings per bulb for the same light level. And LED bulbs last 25,000 hours as opposed to 1,500 hours that a 60 watt bulb lasts – saving you the cost of many new bulbs. The LED bulb offered is the world’s first LED replacement bulb for a 60 watt incandescent and the first bulb to receive Energy Star qualification!

These bulbs are a \$25.00 value and can be yours FREE when you sign up for Paperless Billing and Automatic Payment Withdrawal. Visit [www.tmlp.com](http://www.tmlp.com) or stop by our Customer Care Office at 33 Weir Street for more information.

## It’s Important To Know What’s Below!

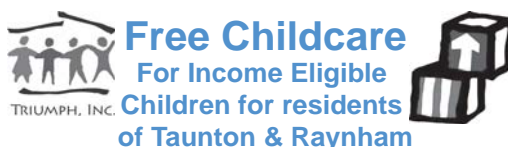
April 2013 has been designated by Governor Deval Patrick as **SAFE DIGGING MONTH** in Massachusetts. Planning an outdoor project? Planting a tree, installing a fence or a mailbox?

Protect yourself – call **Dig Safe**.

It’s free, it’s quick and it’s the law. Dig Safe is a not-for-profit corporation that serves as a communications network. By placing a call to Dig Safe with your digging plans, TMLP will be notified to respond and mark the location of our underground lines so that damage and injury are avoided.

Call **811** or **1-888-DIG-SAFE (1-888-344-7233)** or visit [digsafe.com](http://digsafe.com).

We care about our customers’ safety. For additional information about Dig Safe and your home improvement project, call TMLP at **508-824-5844** and ask for the T&D Engineering Department.



**Call Today for an Appointment**  
**508.822.5388 - triumphinc.org**

**NOW ENROLLING** Infant, Toddler, and Preschool Children

100 Gordon Owen Riverway or  
62 Independence Drive, Taunton  
Follow us **@TriumphHeadStart**



## TMLP Hosts the Bristol County Technical Rescue Team for Rescue Exercise

On Saturday, January 12, 2012, the TMLP hosted the Bristol County Technical Rescue Team at its Cleary-Flood power station. The BCTRT is comprised of firefighters from departments throughout the county with advanced training in technical rescue. The team practiced an advanced training exercise at the plant involving what is known as a “Confined Space Rescue” on the upper floor of the plant.

“Confined Space Rescue is the term used to describe an area that is large enough and so configured that an employee can enter, but has limited or restricted means of exit and is not designed for continuous occupancy,” stated Al Costa, TMLP Coordinator of Production Operations and TMLP liaison for the event. “A storage tank or boiler certainly qualifies, and TMLP was chosen because it is considered a ‘target site’ – meaning it may actually require the services of the BCTRT due to its environment and operations.”

According to Costa, “The Taunton Fire Department has established a positive working relationship with the TMLP and we were able to use that connection for this training.”

For this particular training scenario, the team went in to rescue a worker (a rescue mannequin) that had passed out inside the boiler. Teams made up of two rescuers each made an entry on air supply to locate and package the victim in a harness for extrication. The “victim” was then safely removed from the environment with a rope and pulley system and successfully lowered to a waiting stretcher. “It was an impressive training exercise to witness. This training provided the BCTRT the chance to familiarize themselves with the facility and a chance to meet some of the TMLP employees,” concluded Costa.



[www.tmlp.com](http://www.tmlp.com)

55 Weir Street, P.O. Box 870  
Taunton, MA 02780

**Customer service for electric customers**  
(508) 824-6976

**Outage-related call**  
(508) 824-3111

**Administrative offices**  
(508) 824-5844

**Dig Safe issue**  
(888) 344-7233

**Office hours**  
Monday through Friday  
7:30 a.m. until 4:30 p.m.

**Payment locations**  
33 Weir Street  
Our office is open  
Monday through Friday

**Drop boxes**  
33 and 55 Weir Street  
(to the left of the front door)

Trucchi's Supermarket  
53 Tremont Street  
534 County Street

**TMLP Online help desk**  
Monday through Friday  
8:00 a.m.-8:00 p.m.  
Saturday 9:00 a.m.-6:00 p.m.  
Sunday closed

**Commissioners**  
Joseph Martin, Chairman  
Mark Blackwell Sr., Secretary  
Peter Corr

**General Manager**  
Michael Horrigan