



## Be Ready To Weather The Storms

### Hurricane Season Is Upon Us

While we have been fortunate in terms of avoiding severe storms so far in the 2013 Atlantic Hurricane Season, it never hurts to be prepared in case our luck changes for the worse. The keys to weather safety are preparing for potential storm events and taking action when severe weather alerts are issued.

Every family should have an emergency plan in place and a disaster supply kit built and ready to go on short notice. Guidelines for creating these plans and kits, as well as advice for what to do before, during, and after severe storms can be found on the FEMA website at this location:

<http://www.ready.gov/hurricanes>

### Internet For Your Business

Did you know that TMLP also offers Internet Services to area businesses? Look at what one has to say:

*The Greater Attleboro Taunton Regional Transit Authority (GATRA) has been a leader in providing quality transportation services to communities in Southeastern Massachusetts for over 35 years. Our services are geared to improve the quality of life and assist customers in becoming more transportation independent.*

*In 1998, GATRA was ready to launch its first Website and reached out to Taunton Municipal Lighting Plant (TMLP) to help us take advantage of all the Internet could offer. Right from the start we were impressed with how professional, efficient, knowledgeable and committed they were in helping us achieve our goal.*

*By partnering with TMLP's Internet Division and because of TMLP Online's years of experience in providing Internet service to community businesses, GATRA is now one of the premier Regional Transit Authorities in the state, known for our innovations and technology improvements. Our experience with Taunton Municipal Lighting Plant's Internet Services Group (TMLP Online) confirms to us that we've partnered with a true leader in Internet Service.*

Lorri  
Director of Information Technology, GATRA

To get more information on these types of services visit [www.tmlp.net](http://www.tmlp.net) or contact Sonja Britland at 508.824.3181.



### Phone Scammer Alert

TMLP officials are warning customers of telephone scam artists who fraudulently represent themselves as TMLP employees and make demands for customers to give them their credit card information to avoid having their service terminated. This is never TMLP protocol.

Taunton Municipal Lighting Plant General Manager Michael Horrigan stated "TMLP would never require anyone to dial an 800 number with their personal information. We have set policies and procedures to address any customer issues that may arise. That's not one of them."

If you are called and are not sure of the validity of the source, we encourage you to hang up, call the TMLP office directly at 508-824-5844, and speak with a Customer Care Representative to check on the status of your account.

The same scam has been reported in Mansfield and also in towns serviced by National Grid. TMLP customers contacted should call their local police department.

Always make sure anyone claiming to represent the TMLP has the proper identification before allowing them onto your property or into your home. Ask to see their TMLP I.D. card. Our company representatives drive clearly marked TMLP vehicles. Your safety and security is our first and foremost concern.

If you have any question regarding a TMLP ID card, please call 508-824-5844 and let us know about it.

### Join In For The Jolly Jaunt

Jolly Jaunt Taunton 5K run and fun walk to benefit Special Olympics  
Myles Standish Industrial Park  
Saturday, December 7th, 2013  
starting at 10:30 a.m.

**Special Olympics**  
Massachusetts



Email [bills@tmlp.com](mailto:bills@tmlp.com) with comments or questions regarding this newsletter.



## The Benefits Of Public Power

There are many benefits to having TMLP as your electric service provider. You may not have heard, but TMLP is one of more than 2000 public power utilities across the country. And "public power" makes a difference.

That difference began here in the city and towns we've served ever since 1897 when Taunton Municipal Lighting Plant first began to provide low-cost, reliable, and community-owned electricity.

Since TMLP follows public power's not-for-profit formula, TMLP's electricity rates are and will continue to be stable through prudent power purchases and portfolio management.

Public power utilities are also community-owned, which means TMLP's customers are included in our policy decision-making processes.

Perhaps the greatest benefit of public power is this local control. With no split allegiance between customers and stockholders, TMLP can focus all its efforts on responsiveness to your concerns and long-term community goals rather than on maximizing profits.

When disaster strikes, TMLP's crews are locally situated and ready to respond and begin repairs quickly.

The quality of TMLP's hometown service is a reflection of the pride we have in Taunton and all the communities we serve.

We will be celebrating Public Power Week Monday, October 7th through Friday, October 11th. Feel free to stop by our Customer Care office at 33 Weir Street during this week for additional information.

**Remember, we are Public Powerful!**



Public Power Week • October 6-12, 2013

**Sign up for a Free Home Energy Audit!**  
Call 1-888-772-4242



[www.tmlp.com](http://www.tmlp.com)

55 Weir Street, P.O. Box 870  
Taunton, MA 02780

**Customer service for electric customers**  
(508) 824-6976

**Outage-related call**  
(508) 824-3111

**Administrative offices**  
(508) 824-5844

**Dig Safe issue**  
(888) 344-7233

**Office hours**  
Monday through Friday  
7:30 a.m. until 4:30 p.m.

**Payment locations**  
33 Weir Street  
Our office is open  
Monday through Friday

**Drop boxes**  
33 and 55 Weir Street  
(to the left of the front door)

**Trucchi's Supermarket**  
53 Tremont Street  
534 County Street

**TMLP Online help desk**  
Monday through Friday  
8:00 a.m.-8:00 p.m.  
Saturday 9:00 a.m.-6:00 p.m.  
Sunday closed

**Commissioners**  
Joseph Martin, Chairman  
Mark Blackwell Sr., Secretary  
Peter Corr

**General Manager**  
Michael Horrigan